

sembella[®] sleep **naturally.**



[**Guarantees**]

**sembella**[®]

Thank you for putting your trust in us

You have chosen a sembella® brand and thus opted for better quality of life. That's because a high-quality sleep is the foundation for a balanced, high-performance day.



The sembella® name represents years of research and experience, the best quality and maximum sleep comfort. Selected natural materials, diligently inspected and perfectly tailored to each other, ensure that you sleep well. With the most careful storage, processing and packing, strict quality controls and regular testing of materials and comfort properties, we guarantee the consistently high quality of all sembella® products.

In any case, the mattress, used for an average of 8 hours a day, is the household product that experiences the most strain.

For maximum enjoyment of the wonderful properties of your sembella® natural mattress/spring support and your sembella® neck support pillow, please follow the cleaning and care instructions on the following pages.



e.g. Cloth



e.g. Peat



e.g. Corn



e.g. Straw



e.g. Cloth/Straw

**Discover the
intrinsic values of
your new mattress.**

The logo for sembella, featuring a stylized red graphic above the word 'sembella' in a bold, black, sans-serif font, with a registered trademark symbol (®) to the right.

Cleaning and Care Instructions for Long Life



1. sembella® uses predominantly natural materials. Storage or transportation makes these materials expand or contract, meaning that slight dimensional differences in length, width and height may occur at first. You are not entitled to complain about differences that fall within the industry standard (up to 20 mm). If you notice a larger difference, please contact your dealer before using the product, because complaints can only be acknowledged for unused goods. After a breaking-in period that can last from 1-3 months depending on your sleeping habits and body weight, your mattress will reach its nominal size and the odour that may have been discernible at first disappears. Because the natural materials adapt to your body during this time, thus yielding exactly where they are supposed to, slight body cavities (of about 2 cm) may develop at certain points (e.g. in the hip region). This is not a drawback, because among other things, your sembella® natural mattress guarantees optimal support and regeneration of your body during sleep.

2. The natural materials used create an ideal sleeping climate. Support important aeration from below by using a suitable spring support and a shorn wool cover between the spring support and mattress. sembella® mattresses and slatted frames are perfectly tailored to each other. Please ensure that air circulation is not inhibited by the underbed storage. Air out your mattress every day, i.e. turn down the bedspread and do not make the bed or put a day coverlet on your mattress for at least several hours so that it can release the moisture absorbed at night (0.5 litres on average) back into the ambient air. Always keep your bedroom well ventilated and the room temperature between 14°C and 17°C (with a window open if at all possible), and maintain air moisture between 40% and 60% in order to prevent the formation of mildew or mould spots.



3. Each time you change the sheets (after a maximum of 4-6 weeks), flip your natural mattress over and turn it around. You will thus contribute to optimal regeneration of the natural materials, prevent the formation of permanent hollows from where you've lain and improve the durability of your mattress. This also prevents the formation of mildew and mould spots, which can be caused by heat and moisture accumulation when there is insufficient ventilation.

4. For regular care of the mattress, brushing it with a soft brush is sufficient. Avoid beating or vacuuming the mattress, because this will cause unnecessary stress to the layers of fine padding. The result is often a static charge that can be detected in raised natural fibres.

5. It is naturally up to you how long you use your mattress for. For health reasons, we recommend that you replace it after 8-10 years at most. By then, your mattress will have been used for up to 29,000 hours, and the amount of hygienic and orthopaedic comfort it can offer will be limited.

6. If your mattress has a removable cover, please follow the cleaning and care instructions sewn into the cover.

The sticker labels must be removed before cleaning or washing. "Cleanable" covers cannot be washed and should be subject to a special treatment (as should sleeping bags and duvets). Ask your dealer or cleaning specialists. In all instances, you should occasionally air these outdoors. The natural self-cleaning power of the new wool will only last for so long. "Washable" covers should always be washed individually and only up to a width of 100 cm to prevent staining. From widths of 120 cm or more, use of an industrial washing machine is recommended. Please always use mild detergent. Do not dry clean! Stretch covers may shrink slightly after washing. However, they will expand back to their original size within a short time.



7. Talk to your dealer for advice about the best combination of mattress, spring support and neck support pillow.

**sembella®**

[Your sembella® - Guarantees]

A As a manufacturer of high-quality products, we deliver proven quality.

B For this reason, we are extending the guarantees period on the permanent elasticity of the mattress cores to a total of 5 years from the day of purchase (dealer's sales document). This extended warranty only applies if the mattress has been used together with a compatible sembella® spring support or a model by another manufacturer that is comparable in design and function. Legal regulations apply to all other products and components. We would also like to point out that the legal warranty may be limited by improper handling, especially of the mattress covers, zippers, handles etc.

C In case of a warranty claim, we will pay damages at our option or repair the faulty goods. In this regard, we expressly reserve the right to make a second additional delivery or repair. The warranties are completely free in the first two years after the purchase date. In the 3rd year of use, the warranty is reduced by 40% of the purchase price. In the 4th and 5th years, it is reduced by 20% of the purchase price in each year.

D The extended warranty period is neither impeded nor suspended by other warranties that we have enacted, i.e. the warranty period ends 5 years after the purchase date irrespective of any other warranties.

E sembella®, in collaboration with your dealer, is responsible for the acceptance of warranty claims.

F We only accept warranty claims if the above cleaning and care instructions have been followed.

G In the event of a legitimate claim, we shall perform the aforementioned services within the first 2 years at no charge. Otherwise any applicable packaging and shipping

costs shall be borne by the purchaser, and this also applies to requests for repairs or replacements.

H Excluded from the warranty are defects caused by improper use, inadequate care or natural wear and tear. We are also not liable for secondary damage (insofar as this is allowed by law).

I In principle, sembella® does not regard so-called mould spots as grounds for complaint. They are caused by an accumulation of heat and moisture under the mattress and have absolutely no causal relationship with the materials used. Likewise, folds in the cover are caused by adjustment of the spring support. These aspects are therefore not accepted as claims.

J Severely contaminated mattresses for which an appraisal would be unacceptable on hygienic grounds are also excluded from the extended guarantees.

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GUARANTEES

Each sembella® product is carefully and very skilfully manufactured by our experienced specialists. We only issue this certificate after numerous quality and processing checks.

Date of purchase


sembella®

RECTICEL
SCHLAFKOMFORT GmbH

sembella[®]

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